

Mr A Hatton, Solicitor  
RICS Legal Services  
The Royal Institution of Chartered Surveyors  
12 Great George Street  
Parliament Square  
London SW1P 3AD

**ADDRESS FOR  
CORRESPONDENCE**

Ms N Klosterkotter-Dit-Rawé

[]  
[]  
[]

18 August 2008

(By 'Recorded Delivery')

Dear Mr Hatton,

I acknowledge receipt of your 14 August 2008 letter, received today, in which you make totally unsupported accusations against me. You state:

1. Paragraph 1 - That the section on my website [http://www.leasehold-outrage.com/pg\\_works/ics.htm](http://www.leasehold-outrage.com/pg_works/ics.htm) ***“makes reference to the Royal Institution of Chartered Surveyors together with many assumptions which are inaccurate and misleading”***
2. Which *“many assumptions”* are you referring to?
3. Please provide specific detail of – **each** - of the *“many assumptions”*
4. Please state in what way – **each** – of the *“assumptions”* is: (1) *“inaccurate”*; (2) *“misleading”*. Please provide specific detail.
5. Paragraph 2 - ***“We can find no record for the authorised use of such RICS information and data by you on the Internet”***
6. Which *“RICS information”* and which *“data”*? Please provide specific detail of **each**.
7. Paragraph 3 - ***“...particularly in this case when the reference to reports from the Institution are quoted incorrectly and are likely to mislead the reader”***
8. Which *“reports from the Institution”*? Please provide specific detail of – **each** – of the reports.
9. Please provide specific detail of how – **each** – of *“the reports”* are *“quoted incorrectly”*.
10. Paragraph 4 - ***“We therefore insist that you immediately cease all references that you are making to the Royal Institution of Chartered Surveyors in your materials online”***
11. Which *“references”* are you referring to?

Please provide specific detail of – **each** – of the *“references”*.

I reserve my rights in full.

Yours sincerely

N Klosterkotter-Dit-Rawé



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