

Postwatch  
Greater London  
28 Grosvenor Gardens  
London SW1W 0TT

Snapshots of events:  
**Doc library # 5.7 & # 5.8**

**NEW MAILING ADDRESS**

Ms Noëlle K-Dit-Rawé

Postwatch sent a letter to Royal Mail on 14 Nov 06; I replied on **27.11.06**

**(By Recorded Delivery)**

7 November 2006

Dear Madam / Sir

- What took place was **not due to 'incompetence'**; events demonstrate that **it was done deliberately**.  
- **The reason? Punishment** for 'my daring' to complain against, and challenge various parties in the Establishment (see **Doc library**) - and dishing it out by using **criminal psychological harassment: header 1.8: "using something, personal, private information to make the person feel vulnerable"**  
- See **Persecution # 3.2** demonstrating undeniable involvement by **the police** in the interception and retention of my post  
Also covered, among other, in my **19.07.11** Witness Statement to the **Home Secretary, Theresa May - Queen's Bench # 6**

**A two-year battle with the Royal Mail** due to failure by the sorting office located at Chelsea Manor Street, London SW3 3UH, to provide me with the service sold under '**Collect Box – Annual**'

Further to my enclosed letter to you of **2 November 2006**, the sorting office has not even bothered to contact me. I am feeling distressed by the fact that my bank statement, credit card statement and other personal and confidential post have just been handed out by the sorting office to persons unknown. I am also very worried that I might have been sent bills that I have not settled.

In addition, am I now, because of this, more likely to suffer from an identity fraud?

As I simply cannot continue to battle – pointlessly - today I resorted to setting-up a PO Box with a private supplier. As you can see from the attached, this has cost me £175.00 + £50.00 deposit for the key<sup>1</sup>.

Of course, it means that I need to contact all the organisations that send me post. So far, I have identified 18 that are among the most important. I am copying you on these letters<sup>2</sup> as a means of demonstrating to you the repercussions of suffering appalling service from the Royal Mail.

It is now 00h30 a.m. **Preparing these letters has cost me 6 hours tonight**. This is in addition to taking one and a half hour off work this morning in order to set-up the PO Box and go to my bank. And tomorrow, it will no doubt cost me a large part of my lunch hour queuing at the post office in order to send them.

And of course, to that must added the postage cost.

Yours feeling angry and demoralised.

N K-Dit-Rawé

cc. Mr Adam Crozier

I also sent a **02.11.06** letter to Adam Crozier, CEO, Royal Mail, summarising events

<sup>1</sup> Copy of receipt for mailbox

<sup>2</sup> Copy of 18 letters

Royal Mail®  
recorded 1st or 2nd class

Signed for

Standard postal service with signature and barcode scanning on delivery. Ideal for items you might need to prove were received, like job applications or legal documents

Use **Special Delivery** for guaranteed next morning delivery with the security of barcode tracking throughout and compensation for loss or damage

**write** details of where your item is going

Name Adam Grozier  
CEO Royal Mail  
Building name, number, and street  
123 Old St.  
London  
Postcode complete in full  
E.C.1.V.9.H.0

Reference

DH 5231 8660 2GB

**Stick** barcode label to top left of package

Royal Mail®  
recorded 1st or 2nd class

Signed for

Standard postal service with signature and barcode scanning on delivery. Ideal for items you might need to prove were received, like job applications or legal documents

Use **Special Delivery** for guaranteed next morning delivery with the security of barcode tracking throughout and compensation for loss or damage

**write** details of where your item is going

Name Portwatch Greater  
London  
Building name, number, and street  
21 Grosvenor Gardens,  
London  
Postcode complete in full  
S.W.1.W.0.T.T

Reference

DH 5231 8670 4GB

**Stick** barcode label to top left of package