

It made it my **3rd of 4 letters** to Adam Crozier in **1.5 years**. My last one was **02.11.06** in which I summarised what had been taking place. I also copied him on my **07.11.06** letter to Postwatch

Snapshots of events:  
**Doc library # 5.7 & # 5.8**

Mr Adam Crozier  
Chief Executive  
Royal Mail Holdings PLC  
148 Old Street  
London, EC1V 9HQ

Ms Noëlle K-Dit-Rawé  
3 Jefferson House  
11, Basil Street  
London SW3 1AX

**(By Recorded Delivery)**

Your Ref: 1-177 0183 246

Your Ref: My customer account

**3 July 2006**

Dear Mr Crozier

What was taking place was not due to 'incompetence': events **demonstrate that it was done deliberately**  
**The reason? Punishment** for 'my daring' to complain against, and challenge various parties in the Establishment (see **Doc library**) - and dishing it out by using **criminal psychological harassment: header 1.8: "using something, personal, private information to make the person feel vulnerable"**  
See **Persecution # 3.2** demonstrating undeniable involvement by **the police** in the interception and retention of my post

**Continuation of appalling service from the sorting office in Manor Street, London SW3 3UH**

Yet again another letter from me – for exactly the same reason as previously: some of my mail is being delivered to the block.

Last week I found three letters (envelops enclosed). Two were important ones: one from my doctor, another was a bank statement.

Have other important letters been delivered? I have no idea – until one day (if I am lucky), I get a reminder, I am told I have missed out on a deadline, I find other parties with knowledge of my private and confidential information.

I am reduced to tears, feeling so totally trapped, at the mercy of an unbelievably incompetent service.

Your Office replied to my 11 March 2006 letter to you in a correspondence dated 4 April 2006. A cheque for £54.00 was enclosed "As a gesture of goodwill in light of the continued inconvenience you have suffered..."

While I appreciate the gesture, I have yet to cash the cheque. Why? Because what I want is reliability of service. No amount of money can relieve the constant anguish of wondering whether the mail I get actually represents what I was sent.

I do not want a service that operates on the basis of a lottery.

As I have offered previously, if additional payment is required to ensure 100% probability, I am happy to pay.

Yours sincerely

N K-Dit-Rawé

Crozier et.al. will have said: **Hooray! the strategy is working!**

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Signed for

Standard postal service with signature and barcode scanning on delivery. Ideal for items you might need to prove were received, like job applications or legal documents

Use **Special Delivery** for guaranteed next morning delivery with the security of barcode tracking throughout and compensation for loss or damage

Write details of where your item is going

Name	Adam Crozen CEO Royal Mail HQ
Building name or number and street	121 Old St. London
Postcode complete in full	E1C1V191H10

Reference

DK 7872 3339 3GB

Stick barcode label to top left of package