

Chief Superintendent Mark Heath

Borough Commander
Kensington & Chelsea police
72 Earls Court Road
London W8 6EQ

(By 'Special Delivery')

Ms N Klosterkötter-Dit-Rawé

No reply one month later; I sent an **11.11.09** chaser letter (Ditto re. my **08.10.09** letter to Acting Chief Inspector **Steve McSorley**, Professional Standards, Kensington police: my **11.11.09** chaser letter)
- Discussed in detail under **Kensington police # 5**
- Snapshot: **Doc library # 4.8**

8 October 2009

Public Access Office Ref : 2009 060 000 181
My Ref (given by Public Access Office): CR :5604
202/02

Of note: concurrently, 'my' MP **Sir Malcolm Rifkind** was, with the **Parliamentary Ombudsman**, playing a similar get lost game against me

Dear Mr Heath

DO YOU ENDORSE THE TREATMENT I HAVE AND CONTINUE TO BE SUBJECTED TO BY KENSINGTON & CHELSEA POLICE?

On 21 September 2009, I sent you the enclosed letter, dated 20 September 2009¹, as well as supporting enclosures. It led to the enclosed reply of 22 September 2009, from Steve McSorley, Acting Chief Inspector².

As I state in my enclosed 8 October 2009 reply³ to Mr **McSorley**, he has totally ignored the content of all of my correspondence.

Given that his role is defined on Kensington & Chelsea (K&C) police's website as: "Steve is responsible for all matters relating to complaints, misconduct and civil actions. He also heads the Operational Performance Unit and leads on improving the borough's performance around Citizen Focus",

I ask him to explain why he has opted to ignore all of my correspondence, with the suggestion that he – and colleagues - will continue to do so – and thereby continue to, among others, breach my rights under the Data Protection Act 1998.

Can you please confirm to me whether or not you endorse his conduct? If so: why? If not: how you will assist me.

Of course he endorsed the breach of my rights! Like the executive: **My Diary # 2.6**

On 2 October 2009, on BBC1 news, Sir Paul Stephenson, Met Commissioner, said "Events at the G20 demonstration have created a gulf, a distrust of the police by the public...I can assure you: we are on your side".

My distrust of the police started in 2002 as a result of my experience with K&C police. Up to that point, hence, in my previous 34 years in this country (as a law abiding individual), I had absolute trust and faith in the British police. My subsequent experience with K&C police in 2003, followed by events in 2007 have, not surprisingly, further reinforced the feeling, leading me to feel a total lack of trust, disgust – as well as the very definite perception that K&C police is most definitely NOT "on my side".

Hence, I would also like to know why, since 2002, I have been treated as I have by K&C police.

As confirmed e.g. on the Equality and Human Rights Commission website (<http://www.equalityhumanrights.com/fairer-britain>), I highlight that under the Human Rights Act 1998, I have the right to:

*"Being treated fairly and with dignity... means that everybody should have access to public services...and the right to be treated fairly by those services. This applies to all public services...
...UK law includes a range of human rights which protect you from poor treatment and prejudice, and which require you to have equal and fair treatment from public authorities"*

Yours sincerely,

N Klosterkötter-Dit-Rawé

¹ My 20 September 2009 letter to Chief Superintendent Mark Heath, K&C police

² 22 September 2009 'response' from Acting Chief Inspector Steve McSorley

³ My 8 October 2009 reply to Acting Chief Inspector Steve McSorley

C.A Small



Steve
McSorley

Post Office Ltd.
Your Receipt



Kings Walk
Unit 611
Kings Walk Shopping Centre
122 Kings Road
London
Greater London
SW3 4TR

Date and Time: 08/10/2009 11:23
Session Prefix: 9-1268991
Dest: UK (E.U.)
Quantity: 1
Weight: 0.009 kg
Special D by 1 £4.95

Total Cost of Services £4.95
Posted after Last Collection? No

Barcode: ZW2925957376B

DESTINATION ADDRESS
Building Name or Number Postcode
Metropolitan Police W8 6EQ
Address Validated? Y

IT IS IMPORTANT THAT YOU RETAIN THIS RECEIPT AS IT IS YOUR PROOF OF POSTING

PLEASE REFER TO SEPARATE TERMS AND CONDITIONS

Special Delivery is an express next day service for the UK, offering a money back guarantee for delay and compensation for loss and damage to your item. Check delivery at www.postoffice.co.uk or call 08459 272100 quoting your ref number.

This is not a VAT receipt
Thank You

C.A Large



Mark
Heath

Post Office Ltd.
Your Receipt



Kings Walk
Unit 611
Kings Walk Shopping Centre
122 Kings Road
London
Greater London
SW3 4TR

Date and Time: 08/10/2009 11:22
Session Prefix: 9-1268985
Dest: UK (E.U.)
Quantity: 1
Weight: 0.049 kg
Special D by 1 £4.95

Total Cost of Services £4.95
Posted after Last Collection? No

Barcode: ZW2925957106B

DESTINATION ADDRESS
Building Name or Number Postcode
Metropolitan Police W8 6EQ
Address Validated? Y

IT IS IMPORTANT THAT YOU RETAIN THIS RECEIPT AS IT IS YOUR PROOF OF POSTING

PLEASE REFER TO SEPARATE TERMS AND CONDITIONS

Special Delivery is an express next day service for the UK, offering a money back guarantee for delay and compensation for loss and damage to your item. Check delivery at www.postoffice.co.uk or call 08459 272100 quoting your ref number.

This is not a VAT receipt
Thank You

Post Label SD	1	4.95
Post Label SD	1	4.95
TOTAL DUE TO POST OFFICE		9.90
Cash		20.00
Cash		10.10
BALANCE		0.00
FROM CUSTOMER TO CUSTOMER		

VAT REG No: 243 1700 02
08/10/2009 11:24
SESSION : 9-1268985-2

Kings Walk
Unit 611
Kings Walk Shopping Centre
122 Kings Road
London
Greater London
SW3 4TR

Post Office Ltd.
Your Receipt



Thank You

[Delivery Services](#)[Marketing Services](#)[Logistics Services](#)[Discounts & Payment](#)[Home](#)[Home > Track and trace >](#)**Track and trace**[Sending tracked mail](#)[Tracking your mail](#)**Top links**

- > [Find a postcode](#)
- > [Postal prices](#)
- > [Shop](#)
- > [Track an item](#)
- > [A-Z](#)
- > [Work for us](#)
- > [Customer service](#)

Track it down

Please enter your 13 character reference
e.g. AA000100019GB

[Track item](#)[How to find your reference number](#)

M. Heath



Delivered

Your item with reference **ZW292595710GB** has been delivered.

If the item is being delivered to you at work, and you have not received it, please check with the mailroom or your colleagues.

You can now see the electronic Proof of Delivery for this item by clicking the button below.

[View Proof of Delivery](#)