

Mrs Ann Abraham
Parliamentary Ombudsman
Millbank Tower
Millbank
London SW1P 4QP

Ms Noëlle Rawé
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(Delivery by hand on 13 July 2009)

1 13 July 2009

2 Your ref 62245

3 Dear Mrs Abraham

4 MY COMPLAINT AND SUPPORTING BUNDLE DELIVERED TODAY TO SIR RIFKIND'S OFFICE

5 Further to my letter of 1 July 2009, today, I am delivering by hand, to Sir Rifkind, at his House of
6 Commons Office:

7 1. A 12 July 2009 completed and signed version of your form 'Parliamentary Ombudsman complaint
8 form'

9 2. My 12 July 2009 46-page reply to Section 5 of your complaint form "*What are you complaining
10 about?*".

11 In case Sir Rifkind wishes to keep this document on file, to save on time and costs, I am enclosing a
12 copy with this letter ¹

13 3. A 12 July 2009 bundle of 164 supporting documents, representing a total of 390 pages - preceded
14 by a 4-page list, ranked in chronological order, giving the page number of each document.

15 I am copying Sir Rifkind on this letter, and enclose a copy ²

16 Thank you in anticipation of your taking the time to consider my complaint.

17 Yours sincerely

18 Noëlle Klosterkotter-Dit-Rawé

19 cc. The Rt. Hon. Sir Malcolm Rifkind, MP, House of Commons, London SW1A 0AA (Delivery by hand)

¹ My 12 July 2009 46-page reply to Section 5 of the form "*What are you complaining about?*"

² My 13 July 2009 letter to Sir Rifkind

Date: 13/07/09

Our Ref: EN-62245

Complainant /aggrieved: _____

Your Ref: _____

The Parliamentary and Health Service Ombudsman's
Office acknowledges receipt of your letter
dated 13/07/09 (with enclosures)



Parliamentary
and Health Service
Ombudsman

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