

Ms Rajdeep Tutt
Caseworker
Client Relations Office
Consumer Complaints Service
(Formerly The Office for the Supervision of Solicitors)
Victoria Court
8 Dormer Place
Leamington Spa
Warwickshire CV32 5AE

Ms N Klosterkotter-Dit-Rawé
3 Jefferson House
11, Basil Street
London SW3 1AX

(By Recorded Delivery)

Your ref: CRO/45399-2004/RT4/AA1/R TUTT CRO

(My complaint against Mr Richard Twyman and Ms Lisa McLean, Piper Smith & Watton (previously Piper Smith & Basham), London)

16 August 2004

The 'Frustrate and discourage' tactics (header 2) continued with the Law Society, eventually leading me to send it this 30.11.04 letter in which I replied to all the correspondence, as well as provided detail of the events over the previous 5 months

For a snapshot of events see **Doc Library # 2.1 and # 2.2**

Dear Ms Tutt

I acknowledge receipt of your letter dated 3 August 2004 in which you also enclosed the reply from Piper Smith Watton, dated 1 July 2004.

You ask that I reply to you.

As you are still in the process of obtaining a response from Piper Smith Watton to parts of my complaint, I will await a complete reply from you before responding.

Yours sincerely

N Klosterkotter-Dit-Rawé

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Caseworker - OSS
Victoria Court
& Dormer Place
Leamington Spa
CV32 5AE

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