

- Events discussed under **RICS**  
- Snapshot: **Doc library # 6.2**

Mr Simon Love  
Conduct Manager (Complaints)  
Professional Regulation & Consumer Protection  
RICS  
PO Box 2291  
Coventry CV4 8ZJ

Ms N Klosterkötter-Dit-Rawé  
3 Jefferson House  
11, Basil Street  
London SW3 1AX

(By Special Delivery)

Your Ref: PC-SL/183/4402/05

5 May 2005

Dear Mr Love

The RICS'  
13.05.05  
'reply'

- Reality: this rotten to the core, contemptuous and arrogant so-called 'regulatory body' had (with 'the brothers' in the Jewish-Freemason Brotherhood (**Persecution # 6**) taken the decision to reject my legitimate **02.02.05** complaint - at the time it received it: **01.03.05**.  
- The path to the final 'Get lost!' of **04.11.05** was preceded by others.  
- 3 years later, it was followed by the RICS attempting to gag me

**Complaint against Ms Joan Doreen Hathaway M.R.I.C.S. and Mr Barrie Martin F.R.I.C.S. Martin Russell Jones, Edgware, Middx HA8 7BJ (London NW4 3JL at time of complaint)**

To date I have not received a reply to my (recorded delivery) letter to you dated 18 April 2005. In this letter, I ask you when I can expect to hear of your decision.

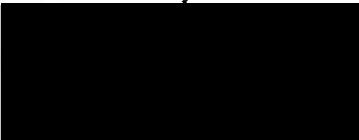
This letter was preceded by my 5 March 2005 (recorded delivery) letter in reply to your 1<sup>st</sup> March 2005 initial response to my complaint, dated 2 February 2005, I filed with your Office against Ms Hathaway and Mr Martin. (Your Office (Ms Diana Young, Senior Conduct Assistant) acknowledged receiving my complaint in a letter dated 7 February 2005 – giving the reference PC-SL/183/4402/dy).

Hence, I have had no communication from you since 1<sup>st</sup> March 2005. In other words, for more than two months.

If I do not hear from you by **Friday 13 May 2005**, I will assume that your Office approves of the conduct of Ms Hathaway and Mr Martin – as detailed in my 2 February 2005 complaint.

Yours sincerely

I was making the right assumption!



N Klosterkötter-Dit-Rawé

- For subsequent events, see **Overview # 10 & # 11**  
- Martyn Gerrard- **Background** (another "RICS regulated firm")

cc. Messrs Louis Armstrong, Chief Executive, RICS, Barry Gilbertson, President, RICS - The Royal Institution of Chartered Surveyors, 12 Great George Street, Parliament Square, London SW1P 3AD (By Recorded delivery)

Royal Mail special delivery guaranteed by 1pm next day

to Name: Simon Love  
Address: Complaints  
RICS, PO Box 2291  
Coventry  
Postcode: CV4 8ZJ

Moneyback guarantee for delay. You can claim compensation of up to £500 for lost or damaged items.

• Tick if you want a higher than standard compensation limit. (this costs more).  
Tick one level! Up to £1,000  up to £500

• Write your address below.

• Hand this label and your package in at a Post Office® branch.

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write details of where your item is going

Name: Louis Armstrong  
CEO - RICS  
Building name or number and street:  
12 Great George St.  
London  
Postcode complete in full:  
S.W.1.P.3.A.D

Reference: DP 6353 9768 5GB

Royal Mail recorded 1st or 2nd class Signed for

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Use Special Delivery for guaranteed next morning delivery with the security of barcode tracking throughout and compensation for loss or damage.

write details of where your item is going

Name: Barry Gilbertson  
President - RICS  
Building name or number and street:  
12 Great George St  
London  
Postcode complete in full:  
S.W.1.P.3.A.D

Reference: DP 7200 3829 5GB