

Rotten to the core



RICS Professional Conduct

Turns a blind eye  
to criminal conduct

- Events discussed under RICS  
- Snapshot: **Doc library # 6.2**

Our ref: PC-SL/183/4402/dy  
Your ref:

**PLEASE QUOTE OUR REFERENCE ON ALL CORRESPONDENCE**

07 February 2005

**Private & Confidential**  
**Ms N Klosterkotter-Dit-Rowe**  
Flat 3 Jefferson House  
11 Basil Street  
London  
SW3 1AX

Typically, for this rotten to the core, contemptuous and arrogant so-called 'regulatory body', my complaint led to a series of 'Get lost' - until the final one: **04.11.05** - followed, 3 years later, by an attempt to gag me

For subsequent events, see **Overview # 10 & # 11**  
**Martyn Gerrard- Background** (another "RICS regulated firm")

The next letter was **01.03.05** from Simon Love

Dear Ms Klosterkotter-Dit-Rowe

**Re: Your complaint against Miss Joan Hathaway BSc MRICS and  
Mr Barrie Martin FRICS**

Thank you for your letter of 02 February 2005, together with enclosures. I am sorry to hear of your dissatisfaction with the service provided by one of our members.

Due to the high volume and complexity of the paperwork you have submitted your case has been allocated to Mr Simon Love, Conduct Manager (Complaints), who is currently on annual leave. Mr Love will revert to you substantively within 21 days.

Please be assured that we are endeavouring to progress all matters as quickly as we can. Thank you for your patience during our initial investigation.

Yours sincerely

**Diana Young**  
**Senior Conduct Assistant**  
**Professional Conduct**

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