

The Rt. Hon. Sir Malcolm Rifkind, M.P.  
House of Commons  
London SW1A 0AA

Ms Noëlle Rawé

- Rifkind's **23.10.09** 'reply', and that of **David Cameron of 26.10.09**.  
- I replied to Rifkind on **07.11.09** - and again copied Cameron.

1 (By 'Special Delivery')

2 19 October 2009

3 Dear Sir

**Hell-bent on achieving *his only objective*: protecting his tribe members: 'the brothers' (Persecution # 6), Rifkind continued to conspire with the Parliamentary Ombudsman, coming up, the following year, with another excuse for their 2nd 'get lost': 27.09.10 - PHSO # 2.**  
**Snapshots of complaint: Doc library # 1.9 and # 1.10**

4 **CONSIDERING THAT YOU ARE MY MEMBER OF PARLIAMENT: WHY ARE YOU COLLUDING**  
5 **WITH THE PARTIES FROM WHICH I HAVE AND CONTINUE TO SUFFER WRONGDOINGS – AND**  
6 **BY EXTENSION WITH ANDREW LADSKY et.al.?**

7 I acknowledge receipt of your 30 September 2009 letter, (of which I took delivery on 11 October) - for  
8 the purpose of copying me on the 22 September 2009 letter to you from Pamela Micallef, Customer  
9 Services Officer, Parliamentary and Health Service Ombudsman.

10 I also received the enclosed 22 September 2009 letter from Ms Micallef<sup>1</sup> in which she states, among  
11 other: "*We have carried out a preliminary assessment of your complaint and have concluded that it now*  
12 *needs more detailed consideration before can decide whether the Ombudsman should carry out a*  
13 *formal investigation*" v. what she wrote in her 29 July 2009 'response' to you "*We have carefully*  
14 *considered the papers...*"

15 As my complaint has not changed since the 12 July 2009 complaint, it follows that, contrary to her  
16 claims, in her 29 July 2009 letter, of having "*carefully considered the papers*", Ms Micallef opted to  
17 totally overlook my complaint – and hoped to get rid of me and put me back on the treadmill by stating  
18 that I needed to get back to "*HMCS and RPTS to complete the complaints procedures*".

19 As I wrote in my 27 August 2009 reply "*Your assertion is quite extraordinary considering that it is*  
20 *blatantly obvious from the information contained in my [12 July 2009] reply to section 5 of your form –*  
21 *with evidence in support from the bundle – that I have gone through ALL the stages...*"

22 In my letter, I then constantly refer back to my 12 July 2009 complaint, including to supporting  
23 documents provided in the bundle. Hence, to be absolutely clear: in my 27 August 2009 reply, I have  
24 NOT provided any new information that justifies the 22 September 2009 statement "*We have carried*  
25 *out a preliminary assessment of your complaint...*"

26 Based on my experience with you since my first letter of 7 March 2009, added to my very extensive  
27 first-hand experience in trying to get redress from 'regulators' et.al., I concluded from your letter of 17  
28 June 2009 "*The Ombudsman will need confirmation that you have followed the appropriate complaints*  
29 *procedures*" that this would be used as an excuse to reject my complaint. I was right. And I can tell from  
30 the 22 September 2009 letter that more excuses are yet to come to avoid dealing properly with my  
31 complaint – with the aim of protecting the parties from which I have suffered wrongdoings – and by  
32 extension, Andrew Ladsky and his aides.

I was  
right!  
See my  
above  
note

33 Considering that you are my Member of Parliament i.e. there "*to help [me] deal with my problems*" – a  
34 role you confirm in your entry under //accessible.malcolmrifkind.org.uk "*I am the Member of Parliament*  
35 *for Kensington & Chelsea. I welcome your views and will do all I can to help you as a constituent with*  
36 *any problem*", it leads me to ask: why are you colluding with the parties from which I have and continue  
37 to suffer wrongdoings – and by extension with Andrew Ladsky et.al?

<sup>1</sup> 22 September 2009 letter from Ms Pamela Micallef, Parliamentary Ombudsman

1 Indeed, in addition to the above:

- 2 1. You turned a blind eye to the evidence contained in my 7 March 2009 letter – which, in your 11  
3 March 2009 reply you claimed to *“have read carefully”* – by stating, in this letter, *“As matters stand,  
4 I believe you have exhausted your options; the only advice I can offer, however, is that if you have  
5 new evidence you should take legal advice”*
- 6 2. It led me to challenge you in my 24 March 2009 response, by expanding even more on events. I  
7 also quoted from: (1) *“How does your MP deal with your problems”*, contained in the House of  
8 Commons Factsheet M1-2008, ‘You and your MP’ – which specifically refers to *“maladministration”*  
9 – for which I provided the dictionary definition: *“manage or administer badly or dishonestly”*; (2) the  
10 Parliamentary Ombudsman’s leaflets ‘Principles of Good Administration, Complaint Handling, and  
11 Remedy. Furthermore, in addition to specifically identifying instances of, at best,  
12 ‘maladministration’, I likewise highlighted the breach of the Ombudsman’s principles in various parts  
13 of my letter.
- 14 3. In your 23 April 2009 reply, you stated that I had *“repeated [my] concerns in [my] 24 March letter”*.  
15 Yes, because you forced me to do this by being deliberately blinkered and continuing to push me  
16 away. (In the process, you cost me many more hours of my time, as well as other costs).
- 17 4. And you continued with your attitude - by stating in this letter *“Members of Parliament are not able  
18 to intervene in the decisions that have been taken by courts of law. If a member of the public feels  
19 they have been wrongly treated, then they have the right to appeal to a higher level of court and  
20 that is something you must discuss with your legal advisers. If you feel you have already done that,  
21 or are unable to do so, then I am afraid there is no further action that can be taken”*
- 22 5. In my 8 May 2009 reply, headed *“Why are you refusing to refer my complaint to the Parliamentary  
23 Ombudsman?”*, I stated that I was not expecting you to do this – and, yet again, highlighted  
24 numerous events that amount to, at best, serious maladministration.
- 25 6. Evidently, you – and clearly: ‘et.al.’ - did not like my reply as, one month later, ‘you’ still had not  
26 responded – which led me to send you a chaser letter on 6 June 2009.
- 27 7. As ‘you’ maintained your silence, on 15 June 2009, I opted to contact the Parliamentary  
28 Ombudsman – using as my header a quote from your Party Leader, David Cameron *“I, “the  
29 Powerless”, am opting “To take the power from the powerful” by directly referring my complaint to  
30 your Office”* – and stating: *“I am going over the head of my Tory MP, Sir Malcolm Rifkind, as he has  
31 evidently decided that you should not consider my complaint against the Court Service and the  
32 Leasehold Valuation Tribunal”*. I copied you on this letter, as well as David Cameron – also on 15  
33 June 2009.
- 34 8. It finally led to the 17 June 2009 letter from ‘your Office’ which shamelessly states *“Sir Malcolm has  
35 not refused to take the issue to the Parliamentary Ombudsman because he believed that you had  
36 already done so”*. That *“In [my] letter of 7 March [I] quoted [my] dissatisfaction of endless battles  
37 with the “regulators, watchdogs/ombudsmen, other government departments”*
- 38 9. As I stated in my 1 July 2009 reply *“As I said to your Private Secretary when I returned her call: a  
39 complaint can only be referred to the Parliamentary Ombudsman through a constituent’s MP; you  
40 have been my MP since 2005; since then, I have suffered horrendous treatment by central  
41 government departments; until my 7 March 2009 letter, I had never contacted you. In addition, I  
42 headed my 8 May 2009 letter to you “Why are you refusing to refer my complaint to the  
43 Parliamentary Ombudsman?” Five weeks later, in spite of a chaser letter after four weeks of waiting  
44 for a reply, I had not received a response”*

45 As to ‘your’ shameless excuse: it is fascinating to note that, when I inform you, my MP, that my  
46 complaints against various parties – including against some: in your patch, under your watch - have  
47 resulted in my having to engage in endless battles with regulators, watchdogs/ombudsmen and

1 other government departments – all with the outcome that amounts to a ‘get lost’ – it is of no  
2 interest to you. How do you explain that?

3 10. In relation to the police, in your 23 April 2009 letter you stated that if I “*have not made any*  
4 *complaint directly to the police or the IPCC, then I would be happy to forward the papers on your*  
5 *behalf*”

6 In my 8 May 2009 reply, I asked “*Other than just post my complaint, what would be your role?*” You  
7 ignored my question in your eventual ‘response’ of 17 June 2009. My assumption is that you were  
8 somehow informed that I had filed a Subject Access Request with the police on 28 May 2009  
9 (Kensington & Chelsea police is in your patch)

10 I note that Ms Micallef sent her letter to you, and me, on 22 September 2009, which happens to be  
11 the day that Mark Heath, Chief Superintendent, Kensington & Chelsea police received my 20  
12 September 2009 letter, copying him on my 20 September 2009 reply to the Police Public Access  
13 Office’s ‘response’ of 25 August 2009. In these letters I state that, if the police persists in failing to  
14 comply with the requirements of the Data Protection Act 1998, I would contact the Office of the  
15 Information Commissioner to request an Enforcement Notice on Kensington & Chelsea police.  
16 And, if it proved necessary, I would follow this with legal proceedings.

17 (As I suspect you are aware, it led to (among others) a 22 September 2009 ‘get lost’ letter from  
18 Acting Chief Inspector, Steve McSorley, Professional Standards & Performance, Kensington Police  
19 – and a reply from me on 8 October 2009, on which I copied Mark Heath, also on 8 October 2009).

20 **I see other MPs coming to the assistance of their constituents** who are suffering appalling treatment and  
21 injustice at the hands of government departments, are being ripped-off by rogue landlords and their  
22 equally rogue aides, and are unable to implement their rights, etc e.g.

- 23 ■ Daniel Kawczynski, a Tory MP who recently met David Milliband, Foreign Secretary, with members  
24 of Yvonne Fletcher’s family (the police woman killed, 25 years ago, by a gunman firing from the  
25 Libyan embassy in London) “*to discuss the police investigation into the murder*” (“*Secret deal over*  
26 *killer of WPC Yvonne Fletcher*”, The Sunday Times, 13 Sep 09 –  
27 <http://www.timesonline.co.uk/tol/news/politics/article6832361.ece> )
- 28 ■ Jacqui Lait, Tory MP, who, with Barry Gardiner, Labour, Simon Hughes, LibDem, etc. presented a  
29 Leaseholders’ Rights Bill in the House of Commons on 26 June 2009 – and told the Housing  
30 Minister that her claim that all the necessary legislation was in place to assist leaseholders was  
31 definitely not reflected in the experience of her constituents. The other MPs backed her, including  
32 Mr Gardiner who said “*To have a right and no means of implementing that right, is to have no right*  
33 *at all*”. Based on my very extensive first-hand experience: Mr Gardiner got it in a nutshell!
- 34 ■ Edward Davey, LibDem MP for Kingston & Surbiton, one of several MPs coming to the assistance  
35 of pensioners who are being ripped-off on service charges in their retirement home (“*Residents*  
36 *urged to fight back against retirement home charges*”, The Times, 29 Sep 09 –  
37 [http://www.timesonline.co.uk/tol/money/property\\_and\\_mortgages/article6849279.ece](http://www.timesonline.co.uk/tol/money/property_and_mortgages/article6849279.ece) )
- 38 ■ Barry Sheerman, Labour MP, also involved in assisting pensioners being ripped-off on service  
39 charges in their retirement home (“*David vs Goliath: Vincent Tchenguiz feels force of pensioner*  
40 *power*”, The Mail on Sunday, 19 Oct 08 – [http://www.dailymail.co.uk/money/article-1078776/David-](http://www.dailymail.co.uk/money/article-1078776/David-vs-Goliath-Vincent-Tchenguiz-feels-force-pensioner-power.html)  
41 [vs-Goliath-Vincent-Tchenguiz-feels-force-pensioner-power.html](http://www.dailymail.co.uk/money/article-1078776/David-vs-Goliath-Vincent-Tchenguiz-feels-force-pensioner-power.html) )
- 42 ■ Vince Cable, Treasury Spokesman for the LibDems, in relation to a firm of solicitors (I was a  
43 member of his Constituent’s support group who went to the House of Commons to meet with Dr  
44 Cable)
- 45 ■ John Mann, Labour MP, who campaigned on behalf of miners to force law firms to pay back money  
46 they defrauded from miners (various articles in The Times, in 2007)

1 ■ Several MPs who came to the assistance of a group of farmers who claimed to have been misled  
2 and landed with massive debts – by forcing the Solicitors Regulation Authority to take their case  
3 seriously (“*Farms row gathers pace*”, Financial Mail, Mail on Sunday, 14 Sep 08)...

4 ...and I look at your claim under //accessible.malcolmrifkind.org.uk “*I am the Member of Parliament for*  
5 *Kensington & Chelsea...I... will do all I can to help you as a constituent with any problem*”...

6 ...and I ask myself:

7 ■ Why, in the face of ‘my mountain’ of ‘black on white’ evidence of unbelievable injustice, of being  
8 subjected to the most horrendous, vicious, perverse, barbaric treatment – a very significant part of  
9 which is attributable to three government departments located in your constituency: West London  
10 County Court, Kensington & Chelsea police (and Kensington & Chelsea housing<sup>2</sup>), departments  
11 that have the mandate to protect me and help me get justice and redress from my attackers – not  
12 collude with them – you are not assisting me?

13 ■ In fact, as evidenced by events since my 7 March 2009 letter, not only are you not coming to my  
14 assistance, you are actually acting against me. Why? Very tellingly, you have not even offered to  
15 meet with me.

16 ■ The whole world can see from the ‘black on white’ evidence that I am the innocent victim of crime.  
17 How come you can’t see that or, more appropriately: why are you turning a blind eye to it?

18 ■ Why are you, by implication, endorsing my being punished and persecuted for ‘daring’ to challenge  
19 a crook and his aides unlawfully deciding that I (and my fellow leaseholders) should pay for the  
20 construction of a penthouse flat and addition of three other flats to Jefferson House, as well as  
21 related costs – so that this vermin could realise a multi-million Pound jackpot? **Overview Note # 2**

22 ■ Why are you opting to assist the insane, highly vicious vendetta against me? I have done  
23 NOTHING wrong. I AM THE VICTIM, NOT the criminal.

24 Your ‘friends and protégé’ don’t like having a mirror held to their face – because it reflects their  
25 incompetence, maladministration, malpractice, collusion, deceit, corruption and fraud. Whose fault is it?

26 Firstly, they brought it on themselves. Secondly, I remind you that, on 19 December 2003 - hence, six  
27 years ago - against my moral principles (e.g. my 9 August 2003 letter to West London County Court), I  
28 accepted ‘Steel Services’ i.e. Andrew Ladsky’s 21 October 2003 ‘offer’ of £6,350 (v. the original  
29 demand of £14,400). Legally, I did not owe this sum either. I wrote to his solicitors, Cawdery Kaye  
30 Fireman & Taylor, that I was accepting it “*for the sake of bringing the dispute to an end*”.

31 But Ladsky, ‘Mr I Am So Important, So Superior to Anybody Else, Entitled to Get My Every Wish and  
32 Take Whatever I Want from Others’, decided that it was not going to be the end of it. Like the majority of  
33 my fellow leaseholders, I WOULD be made to pay him whatever amount he deemed fit. And I, ‘a  
34 woman’, of part German descent, with limited financial means, and no influential connections, who had  
35 ‘dared’ stand-up to him, fighting for my so-called ‘rights’ I have been told by the legislators – which  
36 include you – I have the right to demand, would be severely punished by him and his equally  
37 sociopathic supporters for ‘daring’ to do it. He therefore proceeded with getting his puppets, Martin  
38 Russell Jones, to send me invoices in October and November 2003 - as though no agreement had  
39 been reached; endorsed by the court; and payment received.

Should read ‘2004’

<sup>2</sup> NOTE: Not included in my 12 July 2009 complaint, as complaints against a council must be referred to the Local Government Ombudsman. I did this in 2004, following K&C housing’s obvious colluding with Martin Russell Jones when I tried to obtain the accounts for Jefferson House. (By law, housing departments are the “*prosecuting authority for contraventions of Landlord-Tenant legislation*”). Of course, typically, my referring my complaint to the LGO resulted in another drawn-out battle.

1 He subsequently followed this by getting his other puppets, Portner and Jaskel, to threaten me with  
2 “bankruptcy proceedings”, as well as “forfeiture” and “costs” (16 February 2007 letter from Jeremy  
3 Hershkorn) unless I immediately paid the sum of £8,937 – to a company I had never of! (It was the  
4 second time Ladsky threatened me with forfeiture in an attempt to defraud me: the first time, the threat  
5 was issued by his other puppet, Lanny Silverstone, Cawdery Kaye Fireman & Taylor, in his 7 October  
6 2002 letter)

7 As the 16 February 2007 letter failed to have the desired affect, Ladsky asked Hershkorn to file, what  
8 amounted to, yet another fraudulent claim against me in West London County Court, on 27 February  
9 2007 - leading ALL to join forces over a period of 16 months to cause me maximum distress, torment  
10 and anguish, as well as cost me very dearly in terms of time and costs. As you know, I defeated them  
11 with my ‘knock-out’ Witness Statement of 3 June 2008 – as it led to the 6 June 2008 ‘Notice of  
12 discontinuance’ of “ALL of the claim” against me – a claim that had, likewise, been endorsed by a  
13 ‘statement of truth’ on Ladsky’s behalf.

14 This is in addition to, among others, making scurrilous accusations against me to my then employer,  
15 KPMG, as well as to Kensington & Chelsea police – both of which took his accusations on board with  
16 open arms.

Subsequent note: <http://www.leasehold-outrage.com>

17 And, when I launched my website at the end of 2006, out of utter despair, in the hope of putting  
18 pressure to resolve my situation - after five years of sheer utter hell, of being told, everywhere I turned  
19 to for help to, in effect, ‘get lost’ – who took the decision to continue supporting Ladsky and his aides in  
20 their vendetta against me, and thereby keep the detail of my case for all to see on my website?

21 As I wrote in my 28 January 2008 reply to HMCS Customer Service Unit “*Instead of, to this day, all of*  
22 *you ‘aiming your guns at me’, why don’t you turn your attention to the rogue landlord and his equally*  
23 *rogue aides...?*” The same question applies to you.

24 I understand why, in his 14 November 2001 letter to Nucleus, local Citizens Advice Bureau (sent under  
25 the name of ‘Steel Services’), Andrew Ladsky made the following threat “*it is our intention to take this*  
26 *matter to the leader of Kensington and Chelsea borough council...and Mr Michael Portillo*” (your  
27 predecessor) if it continued to help us, leaseholders, fight his fraudulent service charge demands.

28 The spread and depth of support Ladsky and his aides have – and continue to receive – is mind-  
29 blowing. It certainly ought to qualify for the Guinness Book of Records, as well as enter the league table  
30 of ‘Crime Definitely Pays in This Country’ – clearly, whether under New Labour or the Conservatives.

31 In May 2007, on [www.theyworkforyou.com/mp/malcolm\\_rifkind/kensington\\_and\\_chelsea#numbers](http://www.theyworkforyou.com/mp/malcolm_rifkind/kensington_and_chelsea#numbers), one  
32 of my fellow constituents wrote “*...Rifkind has never represented my constituency for anything since I*  
33 *have been watching him. He is a deadbeat useless blood-sucker who is usurping his position as MP*”,  
34 while in March 2008, he wrote “*I am not sure who Malcolm Rifkind speaks for...and I don’t believe he*  
35 *represents me or any of my countrymen... he’s rarely spoken about Kensington & Chelsea affairs...*”.

36 I share this constituent’s view about your not representing Kensington & Chelsea. In fact, judging from  
37 your occasional comment in the House of Commons, and press articles, your main interest appears to  
38 be foreign policy – in spite of the fact that you last held a role in this area in the mid 90s.

39 As to your interest in particular constituents, any fair minded, reasonable person with integrity would, I  
40 am sure, agree with me that, based on my experience with you: it is highly biased and prejudiced. On  
41 pages 4 and 5 of my 27 August 2009 reply to the Parliamentary Ombudsman, and page 20 of my 20  
42 September 2009 response to the Police Public Access Office, I listed several factors in support of my  
43 conclusion as to why I have and continue to suffer prejudice and bias from, among others, public sector  
44 departments in your constituency. I hold the view that they equally apply in your case. As I concluded in  
45 my letter to the Parliamentary Ombudsman “*Had I been a well connected, wealthy man, prepared to*  
46 *generously line the pockets of City lawyers et. al., I would definitely not have been treated as I have by*

1 *the LVT and the courts. In fact, as I am dealing with cowards, it is highly improbable that I would have*  
2 *found myself in this situation”.*

3 In ‘your’ 23 April 2009 letter, ‘you’ wrote *“If a member of the public feels they have been wrongly*  
4 *treated, then they have the right to appeal to a higher level of court and that is something you must*  
5 *discuss with your legal advisers. If you feel you have already done that, or are unable to do so, then I*  
6 *am afraid there is no further action that can be taken”.*

7 In ‘your’ subtext, ‘you’ can remind me as much as ‘you’ want that my avenues to justice and redress are  
8 closed-off; that nothing will be done to help me achieve my objectives; that, concurrently, the highly  
9 vicious, insane vendetta against me will continue unabated - and the death threat served on me by a  
10 cyclist, in Hyde Park, on 15 June 2009 *“Enjoy your life. You don’t have long to live”*, can keep on being  
11 repeated until I eventually get killed - because: with God’s help I WILL continue fighting for redress and  
12 justice to the last breath in my body. (And if I fail: hence, once dead, I hope that my horror story will be a  
13 trigger for change by spurring some individuals in authority – with common sense, morality and guts –  
14 to take action so that nobody is made endure what I have been subjected to since 2002).

15 Evidently, you are ALL unable to grasp the fact that, at the end of my working life, having lost everything  
16 I worked for – through no fault of my own, other than naïvely believing what I was told by legislators – of  
17 which you are part: that I had rights, I had the right to demand – I, the innocent, decent, honest, law-  
18 abiding victim of organised crime am left with nothing to lose.

19 **I’d like to see you in my situation and see how you would react.** It is a certainty that what you perceive  
20 as acceptable for me would not be for you. As to your peers who are throwing a tantrum because they  
21 are asked to repay a few hundred Pounds of their claimed cleaning and gardening expenses –  
22 perceiving it as an *“injustice”* because Sir Thomas Legg has allegedly *“changed the rules*  
23 *retrospectively”* – how would they react if they found themselves in my situation: having all their  
24 legislative rights repeatedly denied, including in court, where, in addition, the Civil Procedure Rules  
25 have also be thrown out of the window; having their rights under codes of conduct, etc, equally denied?

26 Following the tragic suicide of Fiona Pilkington and her daughter after suffering years of torment by a  
27 gang of youths, and being ignored by their local council, as well as police to which a total of *“33*  
28 *desperate 999 calls”* are reported to have been made – in his 4 October 2009 column in the Mail on  
29 Sunday, Peter Hitchens headed his article *“In the Britain that is to come, do not be old, weak or alone.*  
30 *You’ll only end-up like Fiona Pilkington”* ([http://www.dailymail.co.uk/debate/article-1217894/PETER-](http://www.dailymail.co.uk/debate/article-1217894/PETER-HITCHENS-In-Britain-come-old-weak-Youll-end-like-Fiona-Pilkington.html)  
31 [HITCHENS-In-Britain-come-old-weak-Youll-end-like-Fiona-Pilkington.html](http://www.dailymail.co.uk/debate/article-1217894/PETER-HITCHENS-In-Britain-come-old-weak-Youll-end-like-Fiona-Pilkington.html) )

32 This Britain has arrived. It is found not only in the area in which Mrs Pilkington lived, but also in other  
33 areas where similar cases have since been reported. My horrendous and very traumatic experience  
34 with the local court, police and council leads me to state that it also applies to Kensington & Chelsea  
35 where, evidently, if you don’t resort to committing suicide, you will somehow be eliminated (death threat  
36 of 15 June 2009; preceded by, among others, TDC Simon J Dowling of the Community Safety Unit,  
37 Kensington & Chelsea police who, in his ‘16 March 2007 – 18h56’ entry (report CR:5605839/07),  
38 captured the following about me on the police database *“I believe she may have some mental issues so*  
39 *will be speaking to social services to see if they are aware of her”*)

40 Do you think that what has now become the standard public sector’s response in this type of situation:  
41 *“There are lessons to be learnt”* will wash in my case?

42 Yours sincerely,

43 Noëlle Rawé

44 PS. I am copying David Cameron on this letter to bring to his attention the massive gulf there is  
45 between his promises and the reality - in a constituency currently controlled by the Conservatives.



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Your Receipt

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Total Cost of Services £4.95

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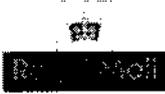
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Post Label S0	4.95
1 @	4.95
Post Label 1L	1.14
1 @	1.14
TOTAL DUE TO POST OFFICE	6.09
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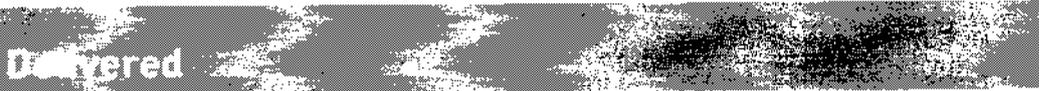
# Track it down

Please enter your 13 character reference  
e.g. AA000100019GB

ZW212733114GB

Track item

[How to find your reference number](#)



Your item with reference ZW212733114GB was delivered from our SOUTH WEST LONDON Delivery Office on 20/10/09.

Thank you for using this service.

We can confirm that this item was delivered before the guaranteed time.

The electronic Proof of Delivery may not be available for this item yet. Please allow up to 72 hours after delivery before checking.

[View Proof of Delivery](#)