



HOUSE OF COMMONS

LONDON SW1A 0AA

Ms Noelle Klosterkotter-Dit-Rawe

*Took delivery on 11 Oct.  
Not Arrived by 14 Oct.*

30<sup>th</sup> September 2009

Dear Ms Klosterkotter-Dit-Rawe,

Further to my letter of 24<sup>th</sup> August, I enclose a letter from Ms Micallef, the Customer Services Officer at the Parliamentary Ombudsman's Office which I thought you would like to see.

I note that Ms Micallef will continue to keep you informed directly but should I hear further from her I will of course let you know.

With kind regards and best wishes.

Yours sincerely,

See next page.  
I also received  
a separate  
**22.09.09** letter  
from the PHSO  
- on which I  
have included  
my comments

Dictated by Sir Malcolm Rifkind MP  
and signed in his absence

You can contact me on: 0345 015 4033  
phso.enquiries@ombudsman.org.uk

Our reference: EN-69099/0010  
Your reference: 62245

= The corrupt lapdog of 'the Brotherhood' (Persecution # 6)



Parliamentary  
and Health Service  
Ombudsman

In Confidence  
Rt Hon Sir Malcolm Rifkind MP  
House of Commons  
London  
SW1A 0AA

In my 19.10.09 letter to Rifkind I summarised my experience with him since my 07.03.09 'cry for help'; his 23.10.09 'reply'

22 September 2009

Dear Sir Malcolm

Ms Noelle Klosterkotter-Dit-Rawe,

My 28.08.09 reply to their 29.07.09 'get lost' - that will have sent Rifkind into a rage

We have recently had further correspondence from Ms Klosterkotter-Dit Rawe regarding her complaint against HM Courts Service and Residential Property Tribunal Service.

We are now in a position to send her complaint to one of our assessors for consideration.

We will write to you again when we have considered the complaint in detail to let you know whether the Ombudsman can help. We will keep Ms Klosterkotter-Dit-Rawe regularly updated on progress.

Yours sincerely

- Note that in 'her' 29.07.09 'get lost', she stated: "**We have carefully considered the papers**" and rejected my 12.07.09 legitimate complaint by **falsely** claiming that "[I had] *not gone through the complaints procedures*".  
- I proved the lie in my 27.08.09 reply.  
- I knew from Rifkind's 17.06.09 letter that they would come up with that lie.  
- Having been caught out, **one year later, they used another tactic** for their 29.07.10 'get lost' - PHSO # 2

Pamela Micallef  
Customer Services Officer

Snapshots of complaint: **Doc library # 1.9 and # 1.10**



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