



Ms Noelle Klosterkotter-Dit-Rowe

Your ref: _____

Our ref: _____

SEE MY DIARY 9 MAY 12

* **OUTRAGEOUS EXCUSE - COVER-UP** of the widely coordinated highly vicious persecution against me by 'the Brotherhood' (MASONS) and brother Andrew David LADSKY (OTHERS IN 2012-13 police, Marilyn GERARD, etc, etc, etc.

18 January 2013

I obviously have a **UNIQUE NUMBER** at my PO Box (In the same way that I have a unique number for my apartment in the concentration camp)

(2) **UNBELIEVABLE!** they cannot use a unique location number + very unique surname?!?!
preparing the ground for repeating that in future?

Dear Ms Klosterkotter-Dit-Rowe

Thank you for your letter dated 7 January 2013 about your Winter Fuel Payment. I have been asked to reply.

I was sorry to read of the difficulties you have experienced with your Winter Fuel Payment and will explain.

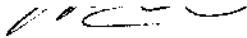
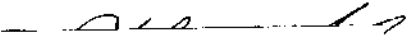
The postal delivery service you use, based at _____ was matched with another customer who is also entitled to a Winter Fuel Payment and who also uses the same delivery service at _____. This resulted in a shared payment being issued to you. However, I can confirm that on 16 January 2013 we issued a £100.00 top-up payment to you. The payment will be credited to your nominated account within 5 working days.

I note from your correspondence that you would not wish your residential address to be recorded. Even if we held a correspondence address, we could not give an assurance that you would not be matched for Winter Fuel Payment purposes. Your case will be monitored for future Winter Fuel Payment exercises and a top-up payment will be issued without the need for you to contact the Department. (2)

Should you require any further information or advice about your Winter Fuel Payment, Sharon Maughan will be able to assist. She can be contacted by telephone on 0191 2183115 or by writing to The Pension Service, Tyne View Park, Benton, Whitley Road, Newcastle, NE98 1BA.

I hope my reply has clarified the current position.

Yours sincerely



Richard A Heppenstall
COO Correspondence & Complaints Resolution Officer