

If you need to contact us, please give us this reference number



Department for Work and Pensions

Ms N Rawe

(Took delivery on 2 MAY)

**The Pension Service**  
**London Pension Centre**  
PO BOX 4  
Gateshead  
NE92 1BQ

Date 25 April 2012

Dear Ms Rawe

**About your State Pension**

I am writing in reply to your letter, dated 15 April 2012.

No, dated 16 Apr 12

2, you are

## About your Birth Certificate

After an extensive search for your birth certificate, we have been unable to locate it. Please accept my sincere apologies for this.

If you can please arrange for a new birth certificate, we will reimburse the cost.

### Where to get more information

If you would like more information about anything in this letter, please contact this office using the telephone number or address at the top of this letter. Our business opening hours are between 8am and 8pm, Monday to Friday.

Yours sincerely



**Rebecca Payne**  
**State Pension Specialist**

Website [www.direct.gov.uk/pensions](http://www.direct.gov.uk/pensions)

Email [Londonpensioncentrenewcastle@thepensionservice.gsi.gov.uk](mailto:Londonpensioncentrenewcastle@thepensionservice.gsi.gov.uk)