

Mr Dave Stirling
Pension Centre Manager
State Pension
Forecasting Team
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[Ms N Klosterkotter-Dit-Rawé](#)

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Your Ref: [REDACTED]

It led to the acknowledgments of:
[06.10.09](#) and [07.10.09](#)

24 September 2009

Dear Mr Stirling

This note is to thank you for sending me the pension forecast. Although you did this by return of post – for which I thank you very much – the postal strike means that it took a while to reach me.

I realise that, previously, you had thoughtfully anticipated my need by sending me the form to request a forecast.

Over the last seven years I have had horrendous experiences with some public sector departments. My experience with you has helped tip the balance back-up. I hope your supervisor is aware of your excellent service.

Best wishes

Yours sincerely,

N Klosterkotter-Dit-Rawé