

**From:** Dave Turner [Dave.Turner@london.gov.uk]  
**Sent:** 06 August 2002 15:42  
**To:** noelle.rawe@[ ]  
**Subject:** MGLA040702-0558 Jefferson House

= Ken Livingstone, then Mayor of London  
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My 01.07.02 'cry for help' to Ken Livingstone that preceded this email

My 27.08.02 reply

Dear Ms Rawe,

Please accept my apologies for continuing the correspondence in this different format, but I feel that it speed is of the essence here.

Being concerned about housing costs does not mean that it is restricted to those who need affordable housing, nor does it mean that the Mayor has any influence over individual cases.

You, it would appear, and with reasonable justification, have a dispute with your landlords. I agree that maybe it does seem quite inappropriate that work that you did not request, is to be paid by you, but that is only my personal view from looking at your papers, it is unfair, but there is nothing legally the Mayor, the GLA, or indeed I could do, just as if I had a housing problem, [my employer] or yourself would have no compulsion, legally, to assist me.

The Mayor can influence planning applications so that we can begin to have more affordable housing in London. The Mayor cannot however, influence planning decisions before August 2000, or that are not referred to him from the boroughs. I do not wish to appear flippant, it's not that nobody cares, but there is nothing that we can do. I am very sorry that you are going through this miserable time, and I know how unreasonable private landlords can be, I have a current dispute with one myself.

Please make sure that you seek the best legal advice about your home. I have heard that these events are quite common, so the answer on whether you can do anything should be fairly swift.

Ms Rawe, I am no expert in housing or the law that covers it. The people in here who are, probably haven't got resources to study your case in great detail which is why I suggest you get legal advice, from CAB, as that's free. I session with a lawyer should cost about £40?

If you feel I can help you in any other way, please ask, other than that, I hope you can sort out you problems soon and to your satisfaction.

Your sincerely,

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This email contains my personal views and do not reflect the views of the Mayor or GLA.