

ORIGINAL EMAILS

From: Rawé, Noëlle
Sent: 18 July 2007 17:03
To: Hughes, Ceri
Subject: RE: Case 1476334 - laptop screen issue

Merci Ceri!

Strangely enough, aside from the time when I plugged my computer back into the network after lunch when I had a repeat of a frenzy of flickering, it has hardly taken place since.

(Most of the time I have been working in Excel and accessing the TS industries sites)

And it is not happened since I started to type this reply.

We'll see what IT has to say tomorrow.

Kind regards
Noëlle

-----Original Message-----

From: Hughes, Ceri
Sent: 18 July 2007 16:50
To: Rawé, Noëlle
Subject: FW: Case 1476334 - laptop screen issue

This is the case number for your flickering screen to be investigated by IT. Someone from local support will be in touch to arrange to see you tomorrow. Either the fault will be repaired or you will need a new machine.

Ceri Hughes

-----Original Message-----

From: GO-FM EAP ccrulemanager
Sent: 18 July 2007 16:49
To: Hughes, Ceri
Subject: Case 1476334 - laptop screen issue

This email has been automatically sent to confirm that the call registered for you has been transferred to the appropriate technical support group.

The status of this call can be checked via <http://kSupport>.

or by contacting the IT Helpdesk on:

Internal : 7111
External : +44 (0) 16

From: [Rawé, Noëlle](#)
Sent: 18 July 2007 17:03
To: [Hughes, Ceri](#) [MY LINE MANAGER]
Subject: RE: Case 1476334 - laptop screen issue

Merci Ceri!

Strangely enough, aside from the time when I plugged my computer back into the network after lunch when I had a repeat of a frenzy of flickering, it has hardly taken place since.

(Most of the time I have been working in Excel and accessing the TS industries sites)

And it is not happened since I started to type this reply.

Decided to deactivate the spy software? See my Comments below.

We'll see what IT has to say tomorrow.

Kind regards
Noëlle

-----Original Message-----

From: [Hughes, Ceri](#) [MY LINE MANAGER]
Sent: **18 July 2007 16:50**
To: [Rawé, Noëlle](#)
Subject: FW: Case 1476334 - laptop screen issue

This is the case number for your flickering screen to be investigated by IT. Someone from local support will be in touch to arrange to see you tomorrow.

Either the fault will be repaired or you will need a new machine.

Ceri Hughes

(NB: If the linked documents don't open, try with:



WHY should [Ceri Hughes](#), always “*too busy*” to talk to me (*) take the time to phone IT – something I could do myself...

...and then follow-up the next day in this [19.07.07-11h12](#) email?

ANSWER: [KPMG](#) had put spy software on my computer to monitor every stroke I typed – as I reported e.g. Header 9.1 of my [17.01.08 Grievance](#) (section 6(2) [KPMG page](#))... and it was ‘inconvenient’ that I realised it.

They had been doing it since Apr 07 – time at which, after 24 days, they restored my access to the internal sites.

(Covered under **sections 3.4 and 4** [KPMG pg](#); some events also covered in my Comments attached to the [24.04.07-09h10](#) email from Peter Bassett, partner, asking me to sign a letter ‘agreeing’ to be barred from using the internet, and my [25.04.07-13h45](#) email to him and Hughes to which I attached the signed letter).

By July 07, it had become near impossible for me to type. E.g. I had reported this in my [21.05.07-09h39](#) email to Julie Bennett, KPMG WellBeing (section 5 [KPMG pg](#), KPMG’s ‘health services’ that also demonstrate that KPMG was monitoring ALL my communications).

As I also reported in my [17.01.08](#) Grievance, **lines 1105-1106:**

“Having said that she had “experienced problems with the network”, on two-three occasions [CH \[Ceri Hughes\]](#) said “you can’t prove it!” I found this rather telling. She added that “it’s very difficult to monitor hundreds of people”.

*I perceived the comment as totally irrelevant as **this referred to monitoring one specific individual** – which should not prove a challenge to an organisation like KPMG that has a major IT consultancy division.”)*

(*) e.g. her comments during Part 1 of my so-called ‘performance appraisal’ on [09.10.07](#), at **lines 237-238** that “[she was] *too busy to find tasks for anyone to do*” (I secretly recorded the meeting; recording under **section 8.1** [KPMG pg](#)).

In my diary of events, under **31 Oct 07**, I recorded: “*The flickering of the pointer into the egg timer shape is so bad that I swear as I cannot continue on typing*”.

On [03.10.07](#) I took a printscreen of a message I had already been getting, previously, on my computer.

NOTE that in its [22.05.08](#) ‘response’ (includes my Comments) to my [17.01.08](#) Grievance, KPMG

failed to address this (**section 11** [KPMG pg](#)).

ANOTHER EVENT – In Oct 07, I created a **personal folder in Outlook I headed 'HR'**.

In this, I placed the recent exchange of emails. A while later, my Outlook froze and **the HR folder disappeared**.

-----Original Message-----

From: GO-FM EAP ccrulemanager [Reads to me like: 'cruel manager']

Sent: 18 July 2007 16:49

To: Hughes, Ceri

Subject: Case 1476334 - laptop screen issue

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or by contacting the IT Helpdesk on: [✉]