

## ORIGINAL EMAIL

From: Rawé, Noëlle Sent: Wed 18/04/2007 12:26  
To: Patching, Serena  
Cc: Ellis, Sophie (Temp); Dunworth, Jeanette; Anand, Abhi; Hughes, Ceri  
Subject: RE: Temporary access - now again denied

Serena

Earlier on this morning I was able to access the KWorld home page, as well as the Global Advisory home page. (I did not try others, to avoid the risk of yet again seeing these horrible messages "Forbidden access", "you have been denied access", "you are not on the approved list of contacts", etc. that make me feel as though I am a criminal)

Well, this was short-lived, as these horrible messages have yet again appeared when I tried to access the KWorld home page and the Global Advisory home page a few minutes ago.

I guess I should be grateful for the fact that, during this limited window of opportunity I was able to access the site for the Korean practice (which allowed me to find the name of KM contacts – as I am in the process of developing a list of global contacts and needed to send a chaser email. It also allowed me to look at the site for the Japanese practice. Finding that the KM information is in Japanese has given me an added reason to approach somebody in Japan for their assistance – in the context of the same project)

On the upside, I assume that my experience this morning is an indication that the issue is being addressed – through a process of trial and error.

(NB: If the linked documents don't open, try with:



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Sent: **18 April 2007 12:26**

To: [Patching, Serena](#)

Cc: Ellis, Sophie (Temp); [Dunworth, Jeanette](#); [Anand, Abhi](#); [Hughes, Ceri](#)

Subject: RE: **Temporary access - now again denied**

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As captured e.g. in my [17.04.07-10h44](#) email to Patching

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Thank you for pursuing this.

The most recent previous emails were:

- my [17.04.17-16h59](#) email, returning a spreadsheet demonstrating that I could NOT access ANY of the sites I needed;
- my [17.04.17-10h44](#) email capturing numerous screenshots examples of the sites that I could not access