

ORIGINAL EMAIL

You replied on 17/04/2007 16:29.

From: Patching, Serena
To: Rawé, Noëlle
Cc: Ellis, Sophie (Temp); Dunworth, Jeanette; Anand, Abhi
Subject: RE: Still unable to access the majority of the sites

Sent: Tue 17/04/2007 15:40

Attachments:  WebAccessNoelle.xls

Link to my [17.04.07-16h49 email](#) attaching spreadsheet

Noelle

Please see attached spreadsheet identifying all the sites you are unable to access.

Please could you review this list to identify whether any are missing so then I can present all this information to Global.

Many thanks
Serena

Serena Patching

IT Services
Storage Team

(NB: If the linked documents don't open, try with:



From: [Patching, Serena](#)

Sent: 17 April 2007 15:40

To: [Rawé, Noëlle](#)

Cc: Ellis, Sophie ; [Dunworth, Jeanette](#); Anand, Abhi

Subject: RE: Still unable to access the majority of the sites

Noelle

Please see attached spreadsheet identifying all the sites you are unable to access.

Please could you review this list to identify whether any are missing so then I can present all this information to Global.

Many thanks
Serena

IT Services

As I replied in my [17.04.17-16h59](#) email: "*It would be easier to define what I can access rather than what I cannot access – which is very little*"

From: Rawé, Noëlle

Sent: Tue 17/04/2007 10:44

To: Patching, Serena

Cc: Dunworth, Jeanette; Hughes, Ceri; Bassett, Peter R

Subject: Still unable to access the majority of the sites

Serena

To let you know that there has been no change whatsoever in the situation – as you can see from the printscreens I have captured below as examples.

KWorld home page

Address Go



http://www.kworld.com/ Links SnagIt



We were unable to authenticate your user name or password.

From: [Rawé, Noëlle](#)

Sent: **17 April 2007 10:44**

To: [Patching, Serena](#)

Cc: [Dunworth, Jeanette](#); [Hughes, Ceri](#); [Bassett, Peter R](#)

Subject: **Still unable to access the majority of the sites**

Serena

To let you know **that there has been no change whatsoever in the situation** – as you can see from the printscreens I have captured below as examples.

[I followed by capturing printscreens – see [the email](#) to which I added my Comments]