

## Rawé, Noëlle

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**From:** Pat Moriarty [p.moriarty@lgo.org.uk]  
**Sent:** 16 November 2004 09:39  
**To:** gifty.edila@rbkc.gov.uk  
**Cc:** jon.morcom@rbkc.gov.uk; Rawé, Noëlle  
**Subject:** Complaint by Ms N Rawe of 3 Jefferson House, 11 Basil Street, London SW3 1AX

**Follow Up Flag:** Follow up  
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Dear Ms Edila

Our reference 04/A/09480

I referred this complaint to you on 5 October as a premature complaint and I have seen a copy of the response which was sent to the complainant. The complainant has written to us again saying she is not satisfied with this response and asking us to investigate her complaint.

We will treat this as a new complaint which will be registered in due course. But reading the copy correspondence you have sent, it seems that the Council gave a deadline of 29 October to the landlord and intended to review its decision on prosecution after that date had passed.

There is presently a six week delay in allocating complaints to an investigator and it would be helpful if you could let us know the result of the Council's deliberations so that they can be taken into account when the complaint is allocated.

Pat Moriarty

Complaints Investigator

Office of the Local Government Ombudsman

Direct Line: 020 7217 4641

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