

Mr Jerry White  
Local Government Ombudsman  
10<sup>th</sup> floor Millbank Tower  
Millbank  
London SW1P 4QP

Ms Noëlle Rawé  
3 Jefferson House  
11 Basil Street  
London SW3 1AX

**(By Special Delivery)**

Your Ref: 04/A/09480

11 November 2004

Dear Mr White

**Kensington & Chelsea Housing Department's failure to assist me in relation to the breach by Steel Services-Martin Russell Jones of my statutory rights under Section 21 (4) of the Landlord & Tenant Act 1985 by failing to supply me with the 2002 and 2003 year-end accounts for Jefferson House, 11 Basil Street, London SW3 1AX**

It is now more than 5 months since I first contacted the RBK&C Housing Department for assistance in obtaining the 2002 and 2003 year-end accounts for Jefferson House. The amount of time that has elapsed, as well as the content of the 15 October 2004 letter from Mr Gerald Wild, Chief Housing Officer, lead me to the crystal clear conclusion that the department does not intend to assist.

Although my attached reply to Mr Gerald Wild <sup>1</sup> and to Mr John Hutchings (including enclosures) <sup>2</sup> might enlighten them, I am opting to copy you on the correspondence.

In order to prevent unnecessary communication, I should add that 'yes, the name of your department makes your coverage and remit absolutely clear' – and additional clarity is provided by the fact that your unit comes under Mr Nick Raynsford's department which also comprises 'Local Government' <sup>3</sup>

Yours sincerely



Noëlle Rawé

cc.

Mr Gerald Wild, Chief Housing Officer  
Councillor Shireen Ritchie  
Derek Myers, Chief Executive  
Gifty Edila, Director of Law & Administration  
Jean Daintith, Executive Director of Housing & Social Services  
Mr John Hutchings, Tenancy Relations Officer

Royal Mail  
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to Name Jerry White  
Address Local Govt Ombudsman  
10th floor Millbank Tower  
Millbank  
London  
Postcode SW1P 4QP

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<sup>1</sup> My letter to Mr Gerald Wild, Chief Housing Officer, dated 11 November 2004

<sup>2</sup> My letter to Mr Hutchings, Tenancy Relations Officer, dated 11 November 2004

<sup>3</sup> Source: <http://www.number-10.gov.uk/output/Page1490.asp>