

Mrs Zahida Manzoor CBE  
Office of the Legal Services Ombudsman  
3rd Floor  
Sunlight House  
Quay Street  
Manchester M3 3JZ

Ms Noëlle Rawé  
3 Jefferson House  
11 Basil Street  
London SW3 1AX  
Tel (work):

**(By Special Delivery)**

25 March 2005

**- Summary of events, on Gallagher's page; my Comments to his 13.11.03 'reply' to Rachman Andrew David Ladsky's 21.10.03 Part 36 offer**  
**- For my complaints:**  
**- Doc library # 2.3 , # 2.4 and # 3.2;**  
**- Legal Services Ombudsman # 4**

Dear Mrs Manzoor, **From there followed U-turns and pirouettes by the LSO and Bar Council**

**Failure by the Bar Council to deal with my complaint against Mr Stanley Gallagher, Arden Chambers, London WC1N 2ES**

I am escalating my complaint to your Office as I consider that the Bar Council has either ignored or dismissed all the substantive points in my complaint against Mr Stan Gallagher, Arden Chambers. Mr Gallagher was employed to advise me in relation to an offer received from the landlord for my block, dated 21 October 2003.

This complaint is connected with the complaint I have already referred to your Office against (1) Mr Richard Twyman and Ms Lisa McLean, Piper Smith Basham/Watton (your ref: 31681); (2) Mr Silverstone and Ms Ayesha Salim, CKFT (your ref: 32354).

To this effect, I am attaching a number of documents. They are placed in chronological order.

The Bar Council's decision dated 27 January 2005 and my reply dated 25 March 2005 are therefore placed at the back of the enclosures. (I intend to post my reply to the Bar Council tomorrow, at the same time as sending you this letter).

	Date
1. My complaint to Mr Gallagher	20 January 2004
2. Mr Gallagher's initial (email) reply	21 January 2004
3. Mr Gallagher's email suggesting I address my complaint to Mr Andrew Arden, Arden Chambers	23 January 2004
4. My letter to Mr Andrew Arden	26 January 2004
5. My 23 page complaint to the Bar Council, preceded by a 5 page summary	5 April 2004
6. The covering letter to my complaint to the Bar Council, as well as 'Complaints Form' (I copied Mr Arden on my complaint)	5 April 2004
7. Letter from Mr Michael Scott, Bar Council to Mr Andrew Arden	14 April 2004
8. Letter from Mr David Carter, Arden Chambers, to me	23 April 2004
9. Letter from Mr David Carter to Mr Michael Scott	23 April 2004
10. Letter to me from Mr Michael Scott	28 April 2004
11. Letter from Mr Michael Scott to Mr David Carter	28 April 2004
12. My letter to Mr Michael Scott (on which I copied Mr David Carter)	3 May 2004
13. Letter to me from Mr David Carter	4 May 2004
14. Letter to me from Mr Michael Scott	6 May 2004
15. Mr Gallagher's reply to my 5 April 2004 complaint (received on 3 July 2004)	9 June 2004
16. Letter from Ms Karin Seidenstein, Bar Council, to Ms Lisa McLean, PSB/W	25 June 2004

16.	Letter from Ms Karin Seidenstein, Bar Council, to Ms Lisa McLean, PSB/W	25 June 2004
17.	Letter from Ms McLean to Ms Seidenstein	30 June 2004
18.	Letter from Ms Seidenstein to me (to send me Mr Gallagher's 9 June 2004 reply)	2 July 2004
19.	My letter to Ms Seidenstein	5 July 2004
20.	My letter to Ms Seidenstein	27 July 2004
21.	Letter from Ms Seidenstein to me	30 July 2004
22.	Letter to me from Ms Seidenstein	17 August 2004
23.	My 29 August 2004, 40-page response to Mr Gallagher's 9 June 2004, as well as list of appendices	29 August 2004
24.	Letter to me from Mr Adrian Turner, Bar Council	16 September 2004
25.	Mr Gallagher's response to my reply dated 29 August 2004	11 October 2004
26.	Letter from Ms Seidenstein to Mr Gallagher	12 October 2004
27.	Ms Seidenstein's covering letter to Mr Gallagher's 11 October 2004 reply	13 October 2004
28.	My reply to Mr Gallagher's response of 11 October 2004	31 October 2004
29.	My email (also sent by recorded delivery) to Ms Seidenstein	2 November 2004
30.	Letter to me from Ms Seidenstein	2 November 2004
31.	My letter to Ms Seidenstein	9 December 2004
32.	Letter to me from Ms Seidenstein	10 December 2004
33.	Letter to me from Ms Seidenstein	19 January 2005
34.	Letter to me (Bar Council decision) from Ms Seidenstein	27 January 2005
35.	My reply to the Bar Council's decision	25 March 2005

I provided enclosures with many of the above documents. While I have not enclosed any of these appendices with this correspondence, should you wish it, I am happy to supply you with copy of any of these documents – and whatever else you may require.

Thank you in anticipation of your taking the time to consider my complaint.

Yours sincerely



Noëlle Rawé

**Royal Mail**  
**special delivery**

guaranteed by 1pm **next day**

**to** Name *Ms Zahida Hanzeer*  
Address *Legal Services Emb  
Sunlight House  
Kilwin St  
Manchester*  
Postcode *M3 3JZ*

Moneyback guarantee for delay. You can claim compensation of up to £200 for lost or damaged items.

Tick if you want a higher than standard compensation limit (this costs more)

Tick one level:  Up to £1,000  Up to £2,500

Write your address below

Hand this label and your package in at a Post Office branch

Ref: ZU 6285 3131 4GB