

**- Summary of events-Gallagher's page;
my Comments to 13.11.03 'reply' to
Rachman Andrew Ladsky's 21.10.03
Part 36 offer
- For my complaints:
- Doc library # 2.3 , # 2.4 and # 3.2;
- Legal Services Ombudsman # 4**

From: Stan Gallagher [mailto:stangallagher@btinternet.com]
Sent: 23 January 2004 13:31
To: Rawé, Noëlle
Subject: Complaint to the Bar Council

Dear Ms Rawe,

Further to my previous Email, I have now had a chance to speak to the Bar Council about the procedure to be followed in responding to your proposed complaint.

The advice that I have been given is that it is not appropriate for me to respond unless and until a complaint has been made to the Bar Council and the Bar Council directs me to do so. In which case my response would be addressed to the Bar Council and you would be invited by the Bar Council to comment on it.

I am therefore sorry to say that, contrary to what I said in my earlier Email, I am unable at this stage to respond to your proposed complaint. I apologise for any confusion or inconvenience that my earlier Email may have caused: as I have never had a complaint made against me to the Bar Council I was unfamiliar with the complaints procedure.

I am also asked by the Bar Council to inform you that my chambers has its own internal complaints and disputes resolution procedure, presided over by my Head of Chambers (Andrew Arden QC), that you may wish to avail yourself of, either instead of, or prior to making a complaint to the Bar Council, though, of course, the existence of this internal complaints procedure does not in anyway resist your right to complain to the Bar Council without first relying on the internal procedure.

In the event that you wish to use the internal Chambers complaints procedure, your complain should be addressed in writing to Andrew Arden QC at the address set out below

Yours sincerely

Stan Gallagher

NB: I did this and waited **10 weeks** for a reply. As none was sent, I wrote a complaint to the General Council of the Bar

Arden Chambers
2 John Street, London WC1N 2ES
Tel: 020 7242 4244 Fax 020 7242 3224

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