

**Complaint from Ms N Klosterkotter-Dit-Rawé against CKFT, London NW3 1QA
- 04.12.20_Enclosures_Cmpl_CKFT_(FINAL)**

Key letters following my complaint: 08.02.05 'Get lost!' Mine of 19.02.05 = more 'Get lost!': 17.03.05

1	86.03.10	Pages 1 to 7 of my lease, dated 10 March 1986
2	95.01.06	Extract from lease (apparently) for flat 22 supplied by Ms Hathaway with the application to the LVT
3	95.01.25	Extract from lease for (apparently) flat 23
4	00.12.18	Letter from Resident H to me, dated 18 December 2000
5	01.01.14	Letter from Resident H to Mr Ladsky, dated 14 January 2001
6	01.01.16	Letter from Resident H to me, dated 16 January 2001
7	01.01.25	Letter from Mr Andrew Ladsky to me, dated 25 January 2001
8	01.01.31	Letter from Resident H to Residents, dated 31 January 2001
9	01.05.23	Letter from Resident H to me, dated 23 May 2001
10	01.06.01	Land Registry, Title NGL 373333, Leasehold ownership, Steel Services, dated 1 June 2001
11	01.06.07	Letter from Hathaway, Martin Russell Jones, dated 7 June 2001
12	01.10.10	Land Registry, Title NGL 373333, Leasehold ownership, Steel Services Limited + Canso Properties + Patrick May O'Connor, dated 10 October 2001
13	01.10.11	Letter from CKFT to Resident A and B, dated 11 October 2001
14	01.10.15	Letter from Ms Hathaway to Nucleus, dated 15 October 2001
15	01.11.05	Letter from Nucleus to Ms Hathaway, dated 5 November 2001
16	01.11.07	Letter from Ms Hathaway to Nucleus, dated 7 November 2001
17	01.11.14	Letter from Steel Services to Nucleus, Citizen Advice Bureau, dated 14 November 2001
18	01.12.31	Copy of the year-end 2001 accounts for Jefferson House (sent to me by Martin Russell Jones)
19	02.01.02	Letter from Steel Services to Resident A, dated 2 January 2002
20	02.01.14	Letter from Hathaway to the Tenancy Relations Officer, RBK&C, dated 14 January 2002
21	02.01.23	Letter from Saxon Law to Ms Hathaway, dated 23 January 2002
22	02.01.25	Letter from Ms Hathaway to the Tenancy Relations Officer, RBK&C, dated 25 January 2002
23	02.02.26	Claim Form, Central London County Court, Claimant Steel Services Limited, dated 26 February 2002
24	02.03.26	Letter from Joan Hathaway, Martin Russell Jones, to 'All Lessees', dated 26 March 2002
25	02.04.18	Email to me from Resident E, dated 18 April 2002
26	02.06.24	Martin Russell Jones's Major works apportionment 24 th June 2002'. One handed by CKFT at 24 June 2003 hearing listing 6 flats, and the other handed at 26 August hearing, listing 35 flats
27	02.07.15	Letter from MRJ to residents, dated 15 July 2002
28	02.07.17	Service charge demand from MRJ, dated 17 July 2002
29	02.07.29	Letter from Mr McDougall to Cawdery Kaye Fireman & Taylor, dated 29 July 2002
30	02.08.01	Letter from CKFT to Mr McDougall, dated 1 August 2002
31	02.08.03	Letter from Resident G to Ms Hathaway, dated 3 August 2002
32	02.08.06	Email dated 6 August 2002 from the Registry Officer, Jersey Authorities
33	02.08.07	Steel Services application to the Leasehold Valuation Tribunal, dated 7 August 2002
34	02.08.07	List of service charge percentage share for all 35 flats at Jefferson House, included with Steel Services 7 August 2002 application to the LVT
35	02.08.08	British Virgin Islands, Company Register, Steel Services Limited, IBC # 199 568, dated 8 August 2004
36	02.08.11	My letter to Ms Hathaway, dated 11 August 2002
37	02.08.20	Letter from Ms Hathaway, "To All Lessees", dated 20 August 2002
38	02.08.30	Letter from Ms Hathaway to me, dated 30 August 2002
39	02.09.16	My letter to Ms Hathaway, dated 16 September 2002
40	02.09.20	Letter from Ms Hathaway, Martin Russell Jones, to me, dated 20 September 2002
41	02.09.24	Letter from Lessee D to Ms Hathaway, dated 24 September 2002
42	02.10.07	Letter from CKFT to me, dated 7 October 2002
43	02.10.08	Letter from Mr McDougall to Ms Hathaway, dated 8 October 2002
44	02.10.10	Letter from LVT informing of 29 October 2002 pre-trial hearing, dated 10 October 2002
45	02.10.17	My letter to CKFT, dated 17 October 2002
46	02.10.20	Email from Resident C to the LVT, dated 20 October 2002
47	02.10.21	Letter from Ms Hathaway to Mr McDougall, dated 21 October 2002

**See summaries on CKFT's page;
- Doc library # 2.5 and 3.3 ; LSO # 2**

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	A	B
48	02.10.21	Letter from CKFT to me, dated 21 October 2002
49	02.10.21	Letter from CKFT to solicitors acting for a resident, dated 21 October 2002
50	02.10.23	Letter from Mr McDougall to Ms Hathaway, dated 23 October 2002
51	02.10.29	First 5 pages of LVT booklet, 'Applying to a Leasehold Valuation Tribunal – service charges, insurance, management
52	02.10.29	Directions set by the LVT at the pre-trial hearing, dated 29 October 2002
53	02.11.01	Letter from Resident F to me, dated 1 November 2002
54	02.11.05	Email to me from Tenancy Relations Officer, RBK&C, dated 5 November 2002
55	02.11.29	Particulars of claim filed in West London County Court, dated 29 November 2002 – Ref: WL 203 537
56	02.11.29	Steel Services claim filed in West London County against 11 residents on 29 November 2002
57	02.12.13	" <i>Proof of Evidence of Landlord's Expert Witness (Surveyor) Brian Gale</i> ", dated 13 December 2002
58	02.12.16	Letter to me sent under Ms Hathaway's name, dated 16 December 2002
59	02.12.17	My 17 December 2002 defence to Steel Services West London County Court claim, Ref: WL 203 537
60	02.12.17	My letter to West London County Court, dated 17 December 2002
61	03.01.12	My letter to Ms Hathaway, dated 12 January 2003
62	03.01.12	My letter to the LVT Panel, dated 12 January 2003
63	03.01.20	Letter from Ms Hathaway to the LVT, dated 20 January 2003
64	03.01.23	Letter from CKFT to me, dated 23 January 2003
65	03.01.27	Letter from Chelsea Police to me, dated 27 January 2003
66	03.02.04	Letter from CKFT, dated 4 February 2003
67	03.02.11	My letter to Neil Watson PC206BS, Chelsea Police Station, dated 11 February 2003
68	03.02.24	My surveyor, Mr Brock, LSM Partners, Expert Witness Report dated February 2003
69	03.02.24	" <i>Expert report/Proof of evidence</i> " report by Mr Brian Gale, Brian Gale Associates, dated 24 February 2003.
70	03.02.24	My 13 March 2003 reply to Brian Gale's Section 2 of his 'Expert Report / Proof of Evidence' report, dated 24 February 2003
71	03.03.21	Notice of Adjourned Hearing from West London County Court, dated 21 March 2003
72	03.03.25	My letter to District Judge, West London County Court, dated 25 March 2003
73	03.03.27	Letter from West London County Court, dated 27 March 2003
74	03.03.30	My letter to the LVT Panel, dated 30 March 2003, copied to District Judge, West London County Court
75	03.04.01	My letter to West London County Court, dated 1 April 2003
76	03.05.23	CKFT application to West London County Court for a Case Management Conference, dated 23 May 2002 (should read '2003')
77	03.06.17	Determination by the Leasehold Valuation Tribunal, Ref LVT/SC/007/120/02, dated 17 June 2003
78	03.06.17	My letter to District Judge, West London County Court, dated 17 June 2003
79	03.06.22	My letter to District Judge, West London County Court, 22 June 2003
80	03.06.23	Letter from Ms McLean to Oliver Fisher, dated 9 April 2003
81	03.06.23	Letter to me from West London County Court, dated 23 June 2003
82	03.06.24	Case Management Summary, handed to me by Mr Silverstone, CKFT, at the 24 June 2003 West London County Court hearing
83	03.06.24	Draft order handed to me by Mr Silverstone, CKFT, at the 24 June 2003 West London County Court hearing
84	03.06.24	West London County Court order, dated 24 June 2003
85	03.06.25	Letter from CKFT to me, dated 25 June 2003
86	03.06.30	My calculations of the impact of the LVT determination on my share of the costs, June 2003
87	03.07.06	My letter to Ms Hathaway, copied CKFT, dated 6 July 2003
88	03.07.15	My letter to West London County Court, dated 15 July 2003
89	03.07.17	Letter from CKFT to me, dated 17 July 2003
90	03.07.17	Letter from CKFT to Judge Wright, Wandsworth County Court
91	03.07.24	Letter from CKFT to me, dated 24 July 2003

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	A	B
92	03.07.31	My surveyor, Mr Brock, LSM Partners, assessment of the 17 June 2003 LVT determination, dated 31 July 2003
93	03.08.06	Application Notice to West London County Court, filed by Ms Ayesha Salim, CKFT, dated 6 August 2003
94	03.08.07	Letter from CKFT to Healys, solicitors, dated 7 August 2003
95	03.08.09	My letter to Judge Wright, West London County Court, dated 9 August 2003
96	03.08.21	Letter to me from CKFT, dated 21 August 2003, containing an intended demand of £707.68
97	03.08.26	West London County Court order and directions, dated 26 August 2003
98	03.10.09	My letter to Ms Hathaway, dated 9 October 2003
99	03.10.19	My Witness Statement, dated 19 October 2003
100	03.10.21	"Without prejudice Part 36 offer" from Steel Services, dated 21 October 2003
101	03.12.19	My Notice of Acceptance to CKFT, dated 19 December 2003
102	04.01.16	Letter from Sheratte, Caleb & Co to CKFT, dated 16 January 2004
103	04.01.27	Letter from CKFT to me, dated 27 January 2004
104	04.02.16	My letter to CKFT, dated 16 February 2004
105	04.02.17	Letter from CKFT to me, dated 17 February 2004
106	04.02.27	My letter to CKFT, dated 27 February 2004
107	04.03.22	My letter to CKFT, dated 22 March 2004
108	04.03.26	Letter from Ms Joan Hathaway, dated 26 March 2004
109	04.04.21	Order from Judge Wright to CKFT, dated 21 April 2004
110	04.04.23	British Virgin Islands, Company Register, Steel Services Limited, IBC # 199 568, dated 23 April 2004
111	04.04.23	British Virgin Islands, Company Register, Jefferson House Limited, IBC #227649, dated 23 April 2004
112	04.04.26	Land Registry, Title NGL 373333, Leasehold ownership, dated 26 April 2004
113	04.04.26	Land Registry, Title 69051, Freehold ownership, Jefferson House Limited, dated 24 April 2004
114	04.04.26	Land Registry, Title 101 949, Freehold owner, Jefferson House Limited, dated 26 April 2004
115	04.05.18	Notice of hearing from West London County Court, dated 18 May 2004
116	04.05.19	My letter to Ms Hathaway, dated 19 May 2004
117	04.05.19	My letter to West London County Court, dated 19 May 2004
118	04.05.26	Letter from CKFT to me, dated 26 May 2004
119	04.05.28	Transcript of the 28 May 2004 West London County Court hearing
120	04.05.28	Order from Judge Madge, West London County Court, dated 28 May 2004
121	04.06.09	Notice of Transfer of Proceedings, West London County Court, dated 9 June 2004
122	04.06.20	My letter to West London County Court, dated 20 June 2004
123	04.06.25	Letter from John Hutchings, Tenancy Relations Officer, RBK&C, to MRJ dated 25 June 2004
124	04.07.01	Consent order endorsed by Wandsworth County Court, dated 1 July 2004
125	04.07.08	My letter to Wandsworth County Court, dated 8 July 2004
126	04.07.22	My letter to Judge Ashworth, Wandsworth County Court, dated 22 July 2004
127	04.07.23	Letter to me from Wandsworth County Court, dated 23 July 2004
128	04.08.02	General form of judgement or order, Wandsworth County Court, against 5th Defendant, dated 2 August 2004
129	04.08.02	Letter from Mr Barry Martin, MRJ, to "All Lessees", dated 2 August 2004
130	04.08.04	Letter from Mr Barry Martin to me, dated 4 August 2004
131	04.10.05	Letter from Martin Russell Jones to "All Lessees", dated 5 October 2004
132	04.10.21	Invoice from Martin Russell Jones, dated 21 October 2004